

FREQUENTLY ASKED QUESTIONS

DO I NEED EXPERIENCE?

Not at all. Full training is provided for all our roles. All we need of you is enthusiasm and a willingness to learn. Of course if you have got any experience, we'd still love you to apply!



HOW DO I START?

Every role starts with an application form. These can be downloaded from : thedoor.org.uk/volunteer or if you would prefer one by post, drop us a line and the team will send a form out to you. If you have any questions call: **01453 756745**

WHAT HAPPENS NEXT?

Once we receive your completed application we'll request references and arrange an informal interview and any training. We'll also be in touch about a DBS if the role requires one.



WHAT SUPPORT DO I GET?

All volunteers have a dedicated team leader who will walk alongside you every step of the way. There are also plenty of opportunities for extra training to compliment your role.

WHAT VOLUNTEERS SAY

"BEING A MENTOR IS THE SINGLE MOST MOVING AND REWARDING THING I HAVE EVER DONE."

"I LOVE BEING ABLE TO SUPPORT THE YOUNG PEOPLE THROUGH WHAT CAN BE A VERY CHALLENGING TIME"

"IT'S GREAT, YOU GET TO MEET NEW PEOPLE AND IT'S REALLY HELPED ME BUILD MY CONFIDENCE"

"VOLUNTEERING AT THE DOOR IS BRILLIANT"

"I'D ENCOURAGE ANYONE THINKING OF GETTING INVOLVED TO DIVE RIGHT IN!"



MENTORING (18+)

Mentoring is all about walking alongside someone on their journey; helping them to open up, work through challenges and look ahead to a brighter future.

Mentors meet mentees face to face over a coffee or on a walk or remotely over the phone.

You'll need to be able to commit to meeting your mentee once a week for an hour or two and attend monthly volunteer support sessions.

We'll provide you with full initial training over five weekday evenings and one Saturday Morning.

And after training you will have the opportunity to choose which area of our support services you would like to volunteer in.



YOUTHWORK (18+)

Youthwork volunteers support staff to deliver fun, exciting sessions while keeping young people safe.

It helps if you know your way around a pool table or an Xbox but if not we're sure the young people will be happy to bring you up to speed

Volunteers should expect to be able to commit to 2 to 3 hours per session.



CHARITY SHOP (14+)

Get Involved behind the till or behind the scenes at The Door's charity shop.

Right in the heart of Stroud town centre.

The Door shop raises vital funds to help keep the rest of The Door's services open.

Whether it's an hour or two a month or three days a week. All are welcome.



WORK EXPERIENCE (14+)

At The Door Work Experience is open for all ages and abilities so if you would like to find out what it takes to work for a charity, in youthwork, retail, fundraising or administration. Or if you are looking for a way to gain confidence or job experience. We would love to hear from you.

We are often busy during the summer/autumn terms so apply early to avoid disappointment.

SOMETHING ELSE...

As a charity The Door relies on volunteers and generous donations of time and skills to stay open

So if you would like to give back to your community or have expertise to offer we'd love to hear from you.



VOLUNTEER YOUR WAY

VOLUNTEER ONCE A WEEK

Volunteer Mentor: Meet in person or remotely with a young person or parent for an hour or two a week at a time that suits you.

Youthwork Volunteer: Help out in your local youth club on an evening that suits you.

Retail Assistant: Join The Door Shop family, serve customers, organise stock and displays. Various shifts available throughout the week.

VOLUNTEER ONCE OR TWICE A MONTH?

If you need to be more flexible about your volunteering there are opportunities available in all departments. We'd love to discuss the options with you so get in touch.

VOLUNTEER ONCE IN A WHILE

That's fine too! Our fundraising team are always on the look out for willing volunteers to help at events, collections, concerts and more.

Simply subscribe to The Door's newsletter and keep your eyes peeled for opportunities

I'M STILL NOT SURE WHICH ROLE TO CHOOSE

Our friendly team are always up for a chat. Some roles also offer a trial session so give the office a call on **01453 756745** if you have any questions.